# The variability of European beef can be reduced by predicting consumer satisfaction



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Association











#### Outline

Consumers want quality beef but can't identify it

 Consumers have a consistent appreciation of beef value and quality

Predicting eating quality

## Which is better?

And why?



## Which is better?

And why?



## Which is better?

And why?



## Which is better? And why?

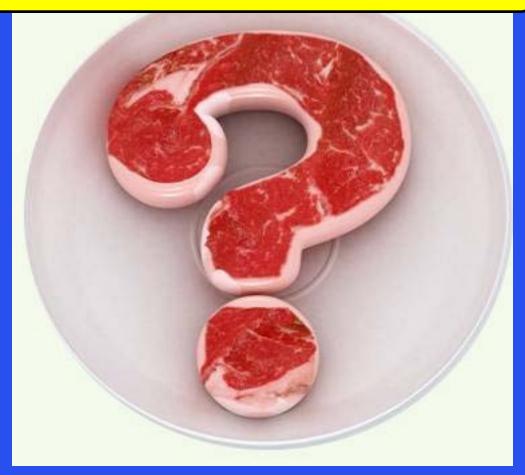


# Which is better? And why?



Verbeke *et al* 2010

# Can we grade beef for eating quality?

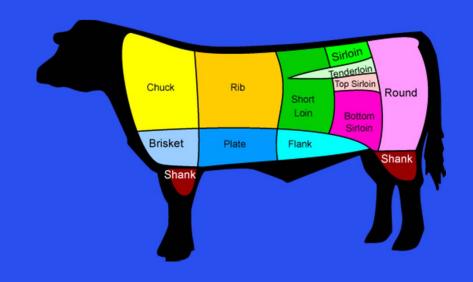


## **Beef Quality Prediction**

Consumers





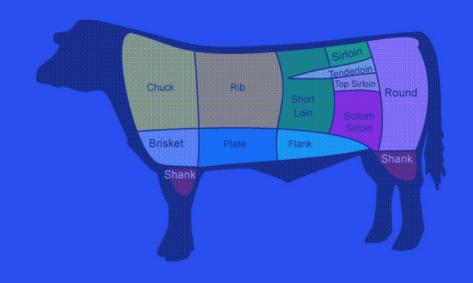


## **Beef Quality Prediction**

#### Consumers



#### Cattle



## Are consumers predictable?

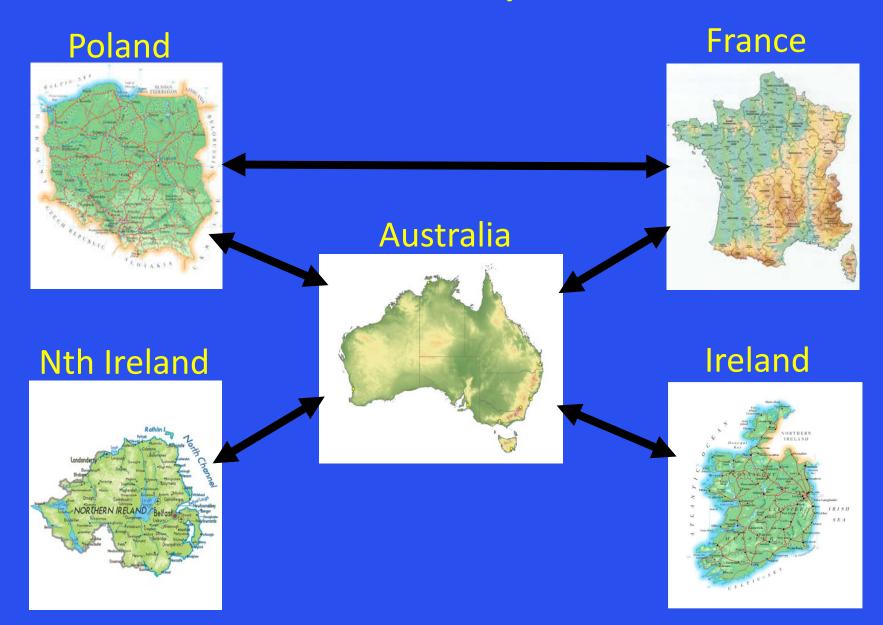
- 1. Sensory scores 70% accurate in predicting quality grades for beef
  - 1. Australia
  - 2. Japan
  - 3. Korea
  - 4. South Africa
- 2. Minimal effect of demographics
  - 1. Age
  - 2. Importance of beef in the diet



#### Hypotheses - For European Consumers

- 1. Sensory scores will accurately categorise beef into quality groups
- 2. Demographics will only have small effects on sensory scores
- 3. Consumers will pay more for better quality beef

## Collaborative partners





19,492 Consumers

#### **Untrained**



19,492 Consumers

#### **Untrained**



19,492 Consumers

#### Demographic questionnaire

- Age
- Gender
- Income
- Occupation
- Children/adults in the household
- Frequency of eating beef
- Importance of beef
- Preferred cooking doneness

#### **Untrained**



19,492 Consumers

#### X 7 samples

- 1 medium quality 'link' sample
- 6 experimental samples
  - ranging in quality
- Latin square design

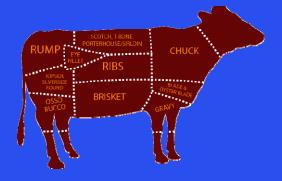
#### **Untrained**



19,492 Consumers

#### X 7 samples

- 1 medium quality 'link' sample
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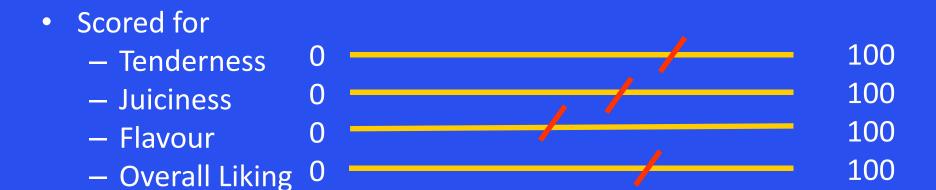
774 Carcasses

#### The Meat Standards Australia System

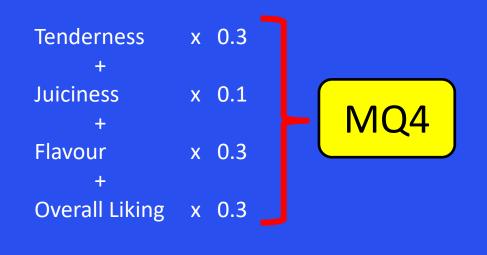
Scored for

<ul><li>Tenderness</li></ul>	0	100
<ul><li>Juiciness</li></ul>	0	100
<ul><li>Flavour</li></ul>	0	100
- Overall Liking	0	100

#### The Meat Standards Australia System



Scores then weighted and combined into a single MQ4 value

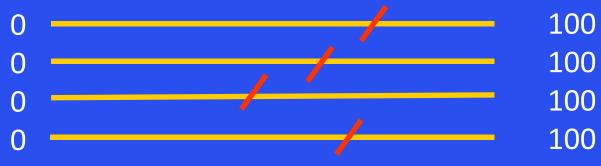




#### The Meat Standards Australia System



- Tenderness
- Juiciness
- Flavour
- Overall Liking



#### Categorised as:

- Unsatisfactory
- ☐ Good every day
- Better than every day
- □ Premium



- Value € \$ £ zł:
  - Unsatisfactory
  - ☐ Good every day
  - ☐ Better than every day
  - ☐ Premium

## Statistical analysis

- Discriminant analysis
  - Accuracy of using the sensory scores to categorise beef samples into quality grades
- Linear mixed effects model
  - Demographic effects on sensory scores
  - Willingness to pay by country

## Discriminant Analysis

	Australia	France	Ireland	Northern Ireland	Poland
Accuracy (average)	72.1%	75%	59.6%	66.1%	67.3%



- Scored for
  - Tenderness
  - Juiciness
  - Flavour
  - Overall Liking





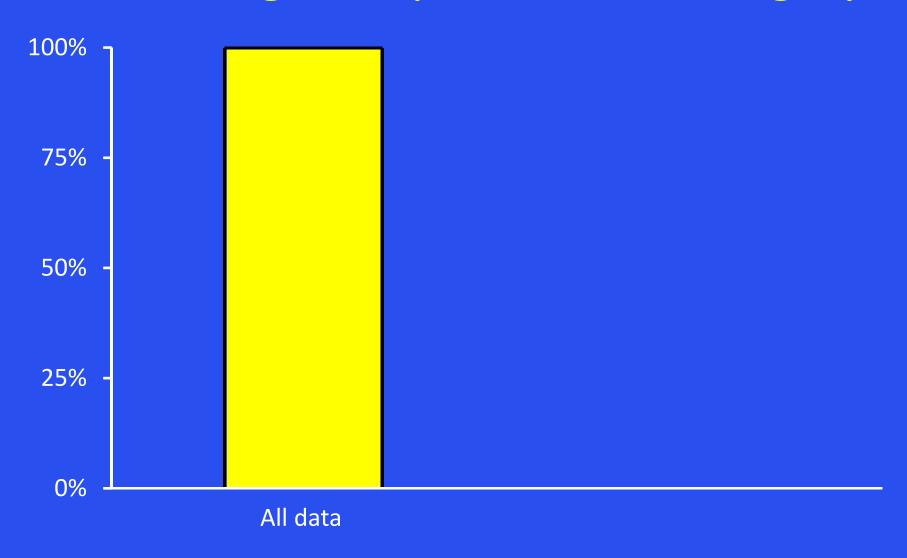
- Categorised as:
  - Unsatisfactory
  - ☐ Good every day
  - ☐ Better than every day
  - Premium

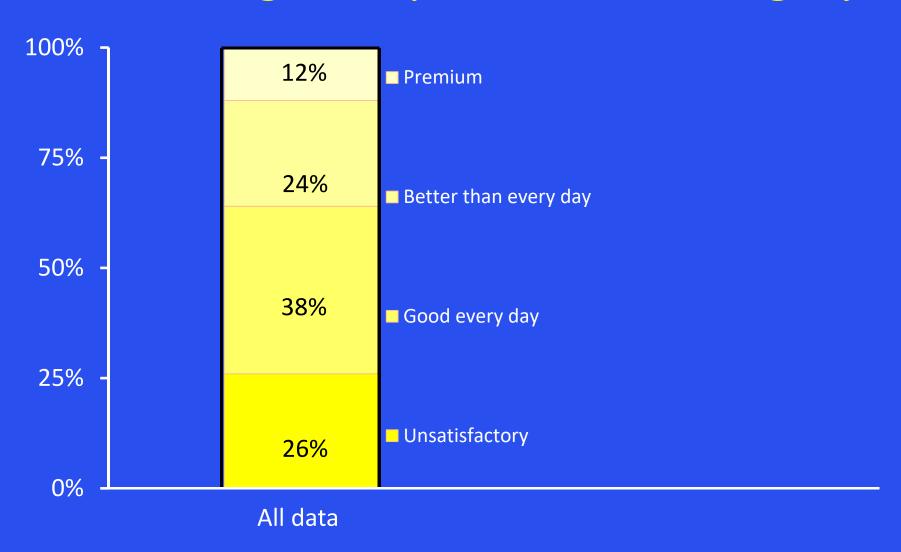
## Discriminant Analysis

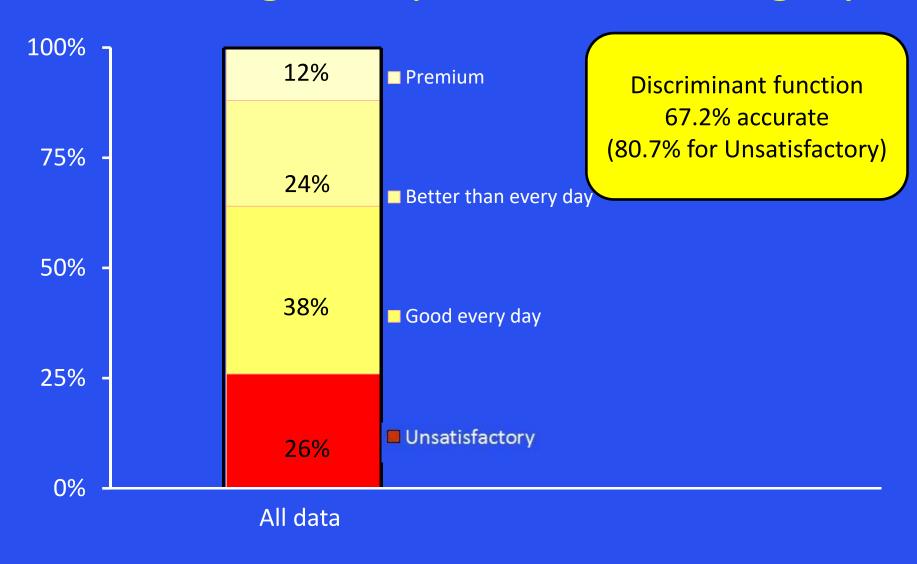
	Australia	France	Ireland	Northern Ireland	Poland
Accuracy (average)	72.1%	75%	59.6%	66.1%	67.3%
Premium	86.4%	85.3%	67%	77.6%	77.1%
Better-than-every-day	58%	64.5%	44%	49.5%	51.2%
Good-every-day	62.2%	71.7%	46.6%	55.5%	59.7%
Unsatisfactory	81.7%	81.3%	80.6%	81.9%	81%

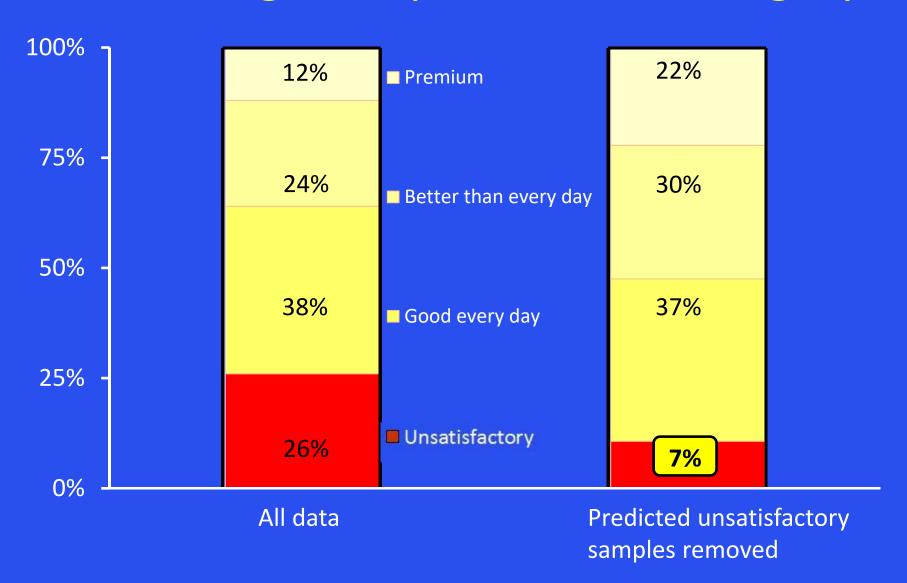
## Discriminant Analysis

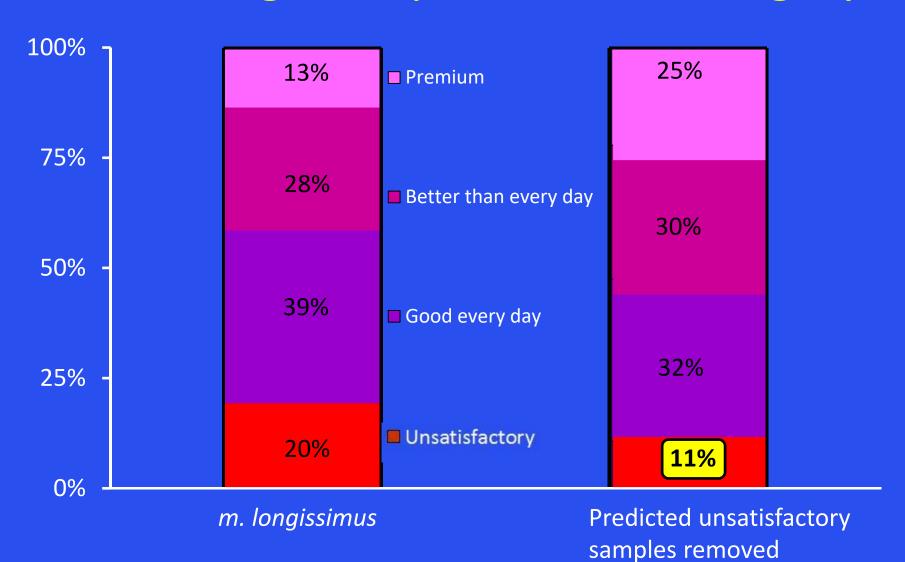
Unsatisfactory	81.7%	81.3%	80.6%	81.9%	81%
Good-every-day	62.2%	71.7%	46.6%	55.5%	59.7%
Better-than-every-day	58%	64.5%	44%	49.5%	51.2%
Premium	86.4%	85.3%	67%	77.6%	77.1%
Accuracy (average)	72.1%	75%	59.6%	66.1%	67.3%
	Australia	France	Ireland	Northern Ireland	Poland

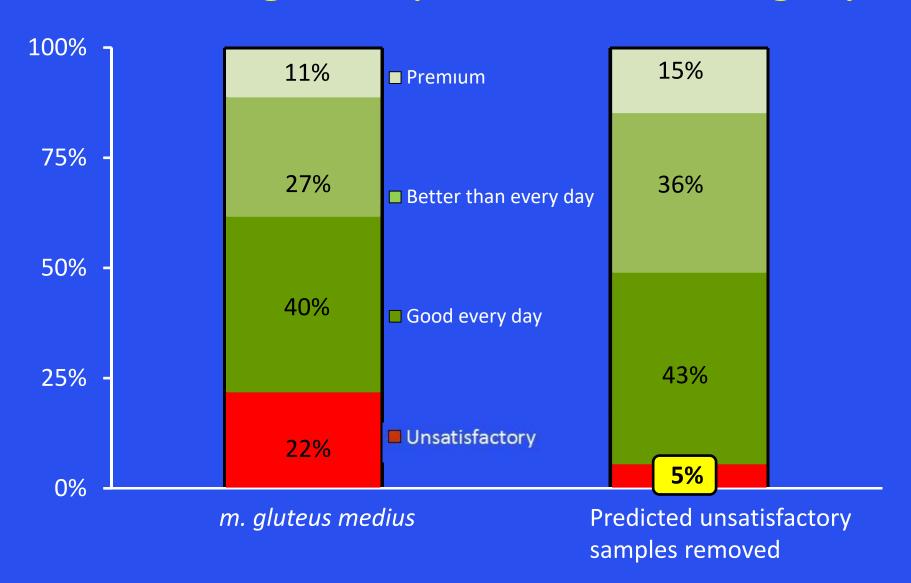


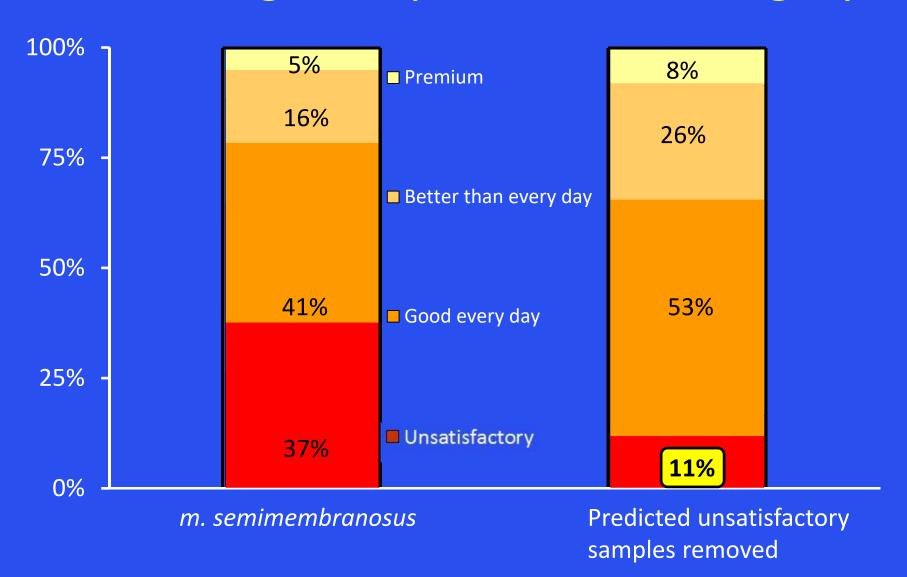












	France	Ireland	Northern Ireland	Poland
Age				
Gender				
Income				
Occupation				
Children in the household				
Adults in the household				
Frequency of eating beef				
Importance of beef				
Preferred cooking doneness				

	France	Ireland	Northern Ireland	Poland
Age				
Gender				$\sqrt{}$
Income				
Occupation				
Children in the household				
Adults in the household				
Frequency of eating beef				
Importance of beef				
Preferred cooking doneness				$\sqrt{}$

	France	Ireland	Northern Ireland	Poland
Age				
Gender → Men > Women	1 point	1-2 points	1 point	1 point
Income				
Occupation				
Children in the household				
Adults in the household				
Frequency of eating beef				
Importance of beef				
Preferred cooking doneness				

	France	Ireland	Northern Ireland	Poland
Age				
Gender → Men > Women	1 point	1-2 points	1 point	1 point
Income				
Occupation				
Children in the household				
Adults in the household				
Frequency of eating beef				
Importance of beef → Positive	6-18 points	3 points (overall)	2.5 points	1-2 points
Preferred cooking doneness				

# Demographics

	France	Ireland	Northern Ireland	Poland
Age				
Gender → Men > Women	1 point	1-2 points	1 point	1 point
Income				
Occupation				
Children in the house Poo	r spread of o	data		
	the "import			
Frequency of eating l	categories			
Importance of beef → Positive	6-18 points	3 points (overall)	2.5 points	1-2 points
Preferred cooking doneness				

# Demographics

	France	Ireland	Northern Ireland	Poland
Age				
Gender → Men > Women	1 point	1-2 points	1 point	1 point
Income				
Occupation				
Children in the household				
Adults in the household				
Frequency of eating beef				
Importance of beef → Positive	6-18 points	3 points (overall)	2.5 points	1-2 points
Preferred cooking doneness		2-3 points ↑	4 points ↑	1-3 points ↓

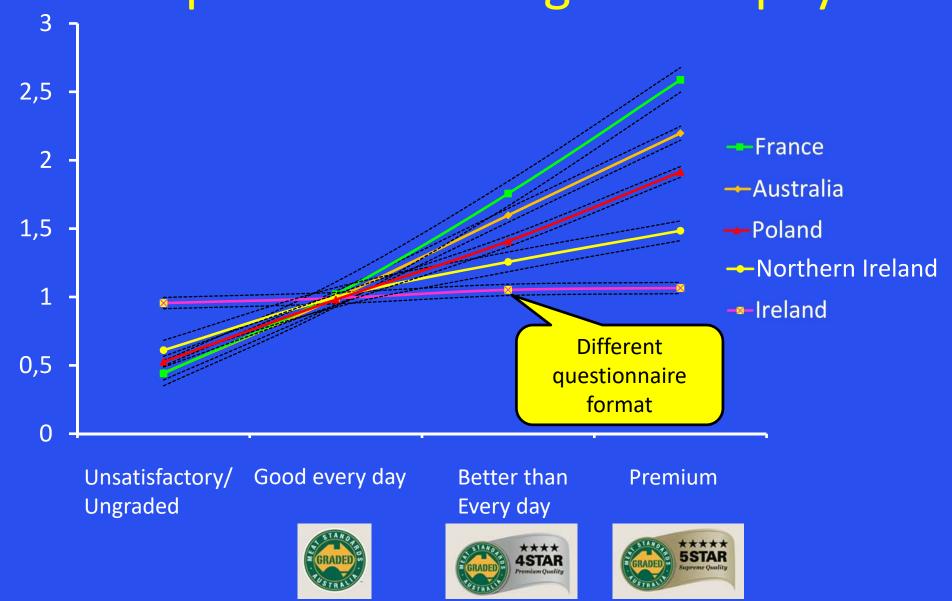
# Demographics

	France	Ireland	Northern Ireland	Poland	
Age					
Gender → Men > Women	1 point	1-2 points	1 point	1 point	
Income					
Occupation					
Children in the household					
Adults in the household		Interaction	on with coc	king	
Frequency of eating beef			s in the sen		
Importance of beef → Positive	6-18 points		panel?	nts	
Preferred cooking doneness		2-3 points ↑	4 points 个	1-3 points ↓	

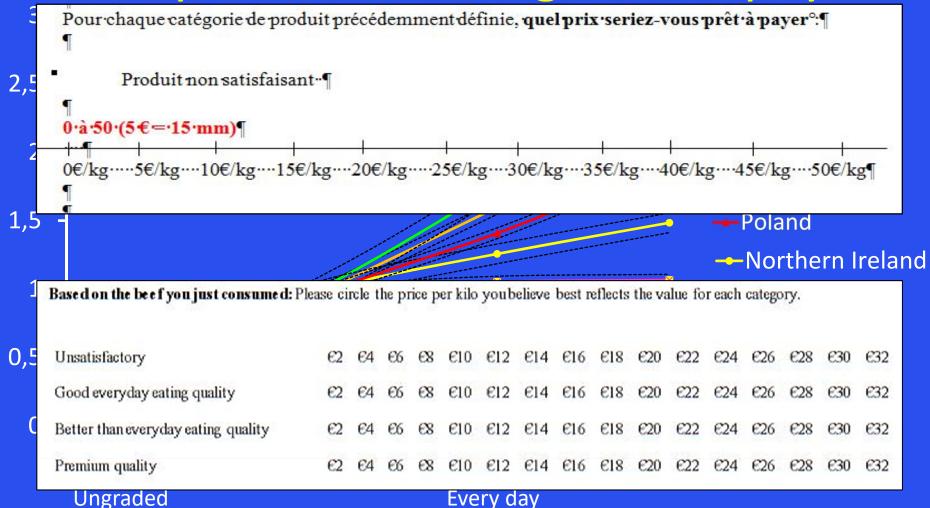
### Proportional willingness to pay



## Proportional willingness to pay



#### Proportional willingness to pay









1. Sensory scores will accurately categorise beef into quality groups

2. Demographics will only have small effects on sensory scores

3. Willingness to pay will be highly transferable between consumer groups

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Importance
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3. Willingness to pay will be highly transferable between consumer groups

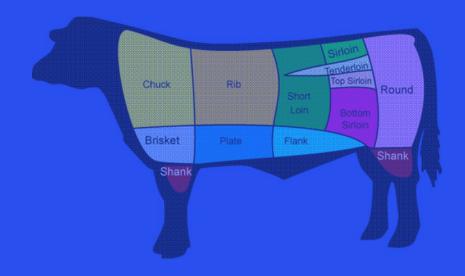
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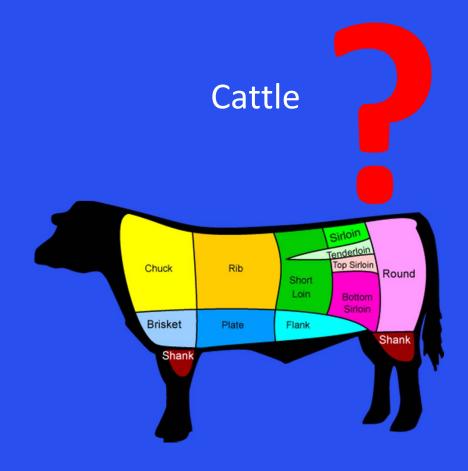




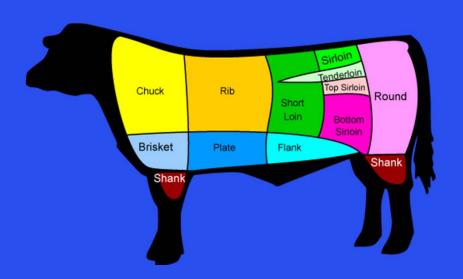


Consumers

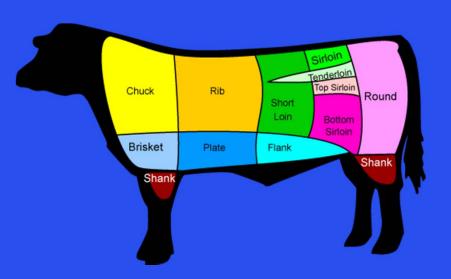




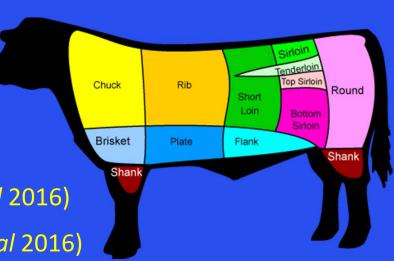
What influences quality?



- Muscle
- Cooking method
- Hang method (AT/TX)
- Post mortem ageing
- Ultimate pH/pH decline



- Muscle
- Cooking method
- Hang method (AT/TX)
- Post mortem ageing
- Ultimate pH/pH decline
- Breed (beef/dairy) (Bonny et al 2016)
- Sex (bull/steer/cow) (Bonny et al 2016)
- Maturity (age/ossification) (Bonny et al 2016)
- Carcass weight/Growth path
- Marbling (IMF) (Bonny et al 2015)



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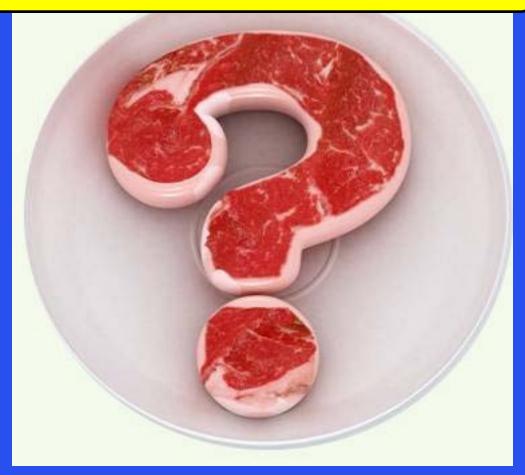
cut	C.:III	Doort	Chin Fun	Classicando	Duning
	Grill	Roast	Stir-Fry	Slow-cook	Braise
spinalis		73		79	84
tenderloin					
tenderloin				78	73
tenderloin					
cube roll	70	70	70	70	71
striploin	64	65	66	63	66
striploin	62	63	66	62	64
oyster blade	73	70			
blade			49	54	
blade	60	64	66	66	68
chucktender		57	59	64	
rump	67	71	75	75	
knuckle		53	50	57	53
knuckle			67	70	68
outside flat	51	51	54	64	65
outside flat			62	69	
eye round	51	55	53	55	57
topside	46		57	60	64
topside			59	64	64
topside		50	50	60	60

- Muscle
- Cooking method
- Hang method (AT/TX)
- Post mortem ageing
- Ultimate pH/pH decline
- Breed (beef/dairy)
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# Can we grade beef for eating quality?



Can we grade beef for eating quality?

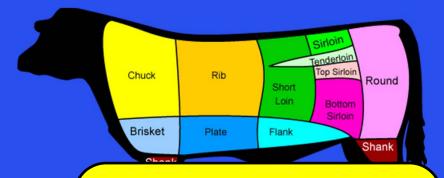


Consumers

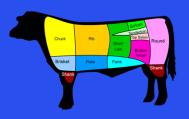




Consumers are predictable



Carcass and animal factors can predict quality



#### Quality based beef grading system



Information



Quality based beef grading system



Information

Producer



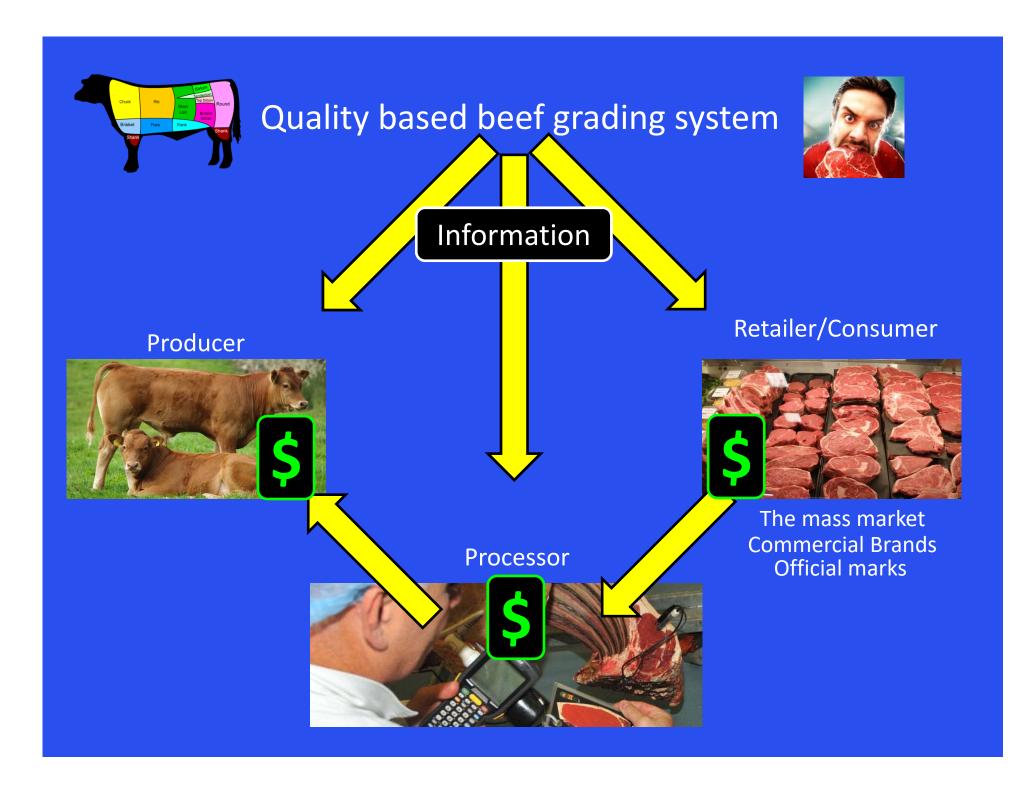
Retailer/Consumer



The mass market Commercial Brands Official marks

**Processor** 



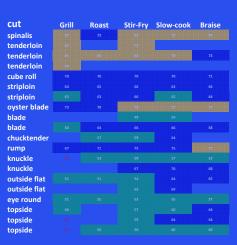




#### What next?



- Prediction of quality
  - Using carcass and animal traits
  - Other measures?
  - Poland
- More collaborative partners
  - Spain
  - Portugal
- Integration into the supply chain
  - Industry
  - Processors





## Acknowledgements

- Meat and Livestock Australia
- Murdoch University
- The Beef CRC
- Alan Gee from Cosign, Australia
- Ray Watson from Melbourne University
- John Thompson from the University of New England
- University of Blaise-Pascal
- ProSafeBeef
- The French Livestock Institute (IDELE)
- Direction Générale de l'Alimentation (DGAL)
- France AgriMer
- The Charolais Institute
- Charal
- The Syndicat de Défense et du promotion de la Viande de Boeuf de
- The National Institute of Agricultural Research (INRA)
- The gourmet restaurants 'Jean Denaud"
- ProOptiBeef
- The Irish Department of Agriculture, Food and the Marine
- Egide/Fast and Egide/Polonium funds from the French, Australian and Polish governments























#### Cut v/s scientific names

M. triceps brachii caput longum

M. serratus ventralis cervicis

M. supraspinatus

M. longissimus dorsi

M. spinalis dorsi

M. semitendinosus

M. rectus femoris

M. vastus lateralis

M. biceps femoris (syn. gluteobiceps)

M. infraspinatus

M. biceps femoris (syn. gluteobiceps)

M. tensor fasciae latae

M. gluteus medius

M. gluteus medius

M. longissimus dorsi

M. psoas major

M. adductor femoris

M. semimembranosus

Blade (BLD096)

Chuck (CHK078)

Chuck Tender (CTR085)

Cube Roll (CUB045)

Cube Roll (CUB081)

Eye round (EYE075)

Knuckle (KNU066)

Knuckle (KNU099)

Silverside (OUT005)

Blade (OYS036)

Rump cap (RMP005)

Rump tail (RMP087)

Eye of rump centre (RMP131)

Eye of rump side (RMP231)

Shortloin (STR045)

Tenderloin (TDR062)

Topside (TOP001)

Topside (TOP073)

## Accuracy of the discriminant analysis

	Predicted grade (n)						
Actual Grade	2	3	4	5	Total		
2	28303	6211	395	154	35063		
3	10152	30919	11398	1752	54221		
4	492	5902	16514	8914	31822		
5	143	309	2657	11684	14793		
Total	39090	43341	30964	22504	135899		
		F	Predicted grade	· %			
Actual Grade	2	3	4	5	Total		
2	80.72	17.71	1.13	0.44	100		
3	18.72	57.02	21.02	3.23	100		
4	1.55	18.55	51.89	28.01	100		
5	0.97	2.09	17.96	78.98	100		
Total	28.76	31.89	22.78	16.56	100		

#### Consumer testing

#### **Untrained**



19,492 Consumers

#### X 7 samples

- 1 medium quality 'link' sample
- 6 experimental samples
  - ranging in quality
- Latin square design

## **Consumer Demographics**

Gender	Male	Female	Unreported			
Australia	148	191	02	-		
France	672	826	2			
Ireland	921	755	64			
Northern Ireland	3 938	4 994	60			
Poland	3 217	4 030	13			
Income	a	b	C	d	е	Unreported
Australia	0	0	0	0	0	339
France	128	446	493	302	129	2
Ireland	184	727	773	0	0	56
Northern Ireland	2 760	4 814	1 224	0	0	194
Poland	817	1 033	2 184	2 234	940	52
Occupation	Trade	Professional	Admin <sup>1</sup>	Technical	Service	Labourer
Australia	43	95	52	31	38	10
France	39	232	542	130	0	100
Ireland	147	519	213	282	110	28
Northern Ireland	924	2 093	1 125	627	709	633
Poland	297	517	1526	479	815	834
	Unemployed	Student	Retired	Homemaker	Other	Unreported
Australia	4	56	6	4	0	0
France	82	82	257	26	8	2
Ireland	34	170	0	203	0	34
Northern Ireland	617	944	0	1 177	0	143
Poland	219	1190	0	103	1 257	23

## **Consumer Demographics**

Adults in the home	0	1	2	3	4	5+	Unreported
Australia	0	29	207	64	29	10	0
France	4	311	877	189	83	33	3
Ireland	0	138	707	379	311	181	24
Northern Ireland	505	1 136	3 844	1 678	1 178	576	75
Poland	45	1 001	2 457	1 816	1 304	631	6
Children in the home	0	1	2	3	4	5+	Unreported
Australia	118	56	116	39	9	1	0
France	959	240	222	62	13	2	2
Ireland	531	517	247	212	85	46	102
Northern Ireland	2	5 890	1 099	1 130	421	163	287
Poland	5 080	1 349	537	125	35	8	126
Age (years)	<20	20-30	31-45	46-50	>50	U	nreported
Australia	;	35	37		267		0
France	50	413	431	137	468		1
Ireland	0	603	509	213	393		22
Northern Ireland	39	935	2404	2611		42	
Poland	502	4123	1	1804	822		9

# Consumer Demographics

Frequency	7	4-5	2-3	1	0.5	0.25	Never	Unreported
Australia	10	51	180	85	13	0	0	0
France	24	225	757	377	107	4	1	1
Ireland	46	214	648	314	64	50	5	9
Nth Ireland	470	1471	4026	1649	422	263	15	42
Poland	31	162	1416	2134	1663	1740	85	110
Appreciation	Impo	ortant	Like	Indifferent	Unimportant	Unreported		
Australia	2	00	127	12	0	0		
France	4	11	871	211	2	0		
Ireland	5	34	551	243	34	18		
Nth Ireland	30	27	3486	1544	233	102		
Poland	13	893	1696	2260	1795	116		
Doneness	Blue	Rare	Med/rare	Medium	Med/well done	Well done	Unreported	
Australia	0	0	128	95	116	0	0	-
France	5	330	-	919	166	28	0	
Ireland	0	149	139	352	334	392	14	
Nth Ireland	50	208	1138	1570	1952	3415	59	
Poland	269	169	324	2020	3495	950	33	

#### Weighting for MQ4 calculation Boundaries between quality grades

Unsatisfactory (2) = -2.8+0.02tn+0.05ju+0.08fl+0.03ov

Good every day (3) = -7.92 + 0.04 + 0.04 + 0.11 + 0.13ov

The consumer scores are inserted into each equation, and the equation with the largest solution is the predicted quality grade

Better than every day (4) = -14.36 + 0.07 + 0.04 + 0.11 + 0.20

Premium (5) = -20.85 + 0.09 + 0.05 + 0.13 + 0.24ov

We are interested in 2v3, 3v4 and 4v5

Subtract one equation from the other then divide the whole equation by the sum of the coefficients for the sensory scores

L3-L2 = 
$$\frac{-5.12+0.02\text{tn}+-0.01\text{ju}+0.02\text{fl}+0.1\text{ov}}{(0.02+-0.01+0.02+0.1)}$$

$$L4-L3 = -6.44+0.03tn+0.00ju+0.01fl+0.07ov$$

$$(0.03+-0.00+0.01+0.07)$$

$$L5-L4 = -6.48+0.02tn+0.01ju+0.02fl+0.04ov$$
  
(0.02+-0.01+0.02+0.04)

Boundaries between quality grades

Average coefficients to derive single weightings



MQ4 = 0.28tn + 0.036ju + 0.37fl + 0.31ov

